

TSL.938

soap dispenser

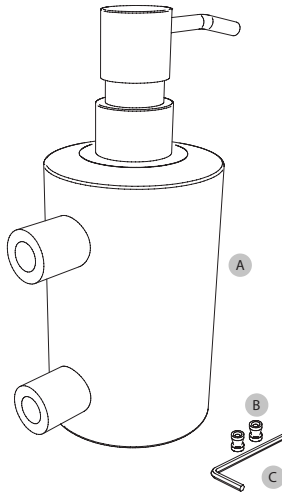
installation + maintenance

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LAB

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box contents



A	TSL-938 Soap Dispenser
B	Brass mounting bushes
C	2mm Allen key

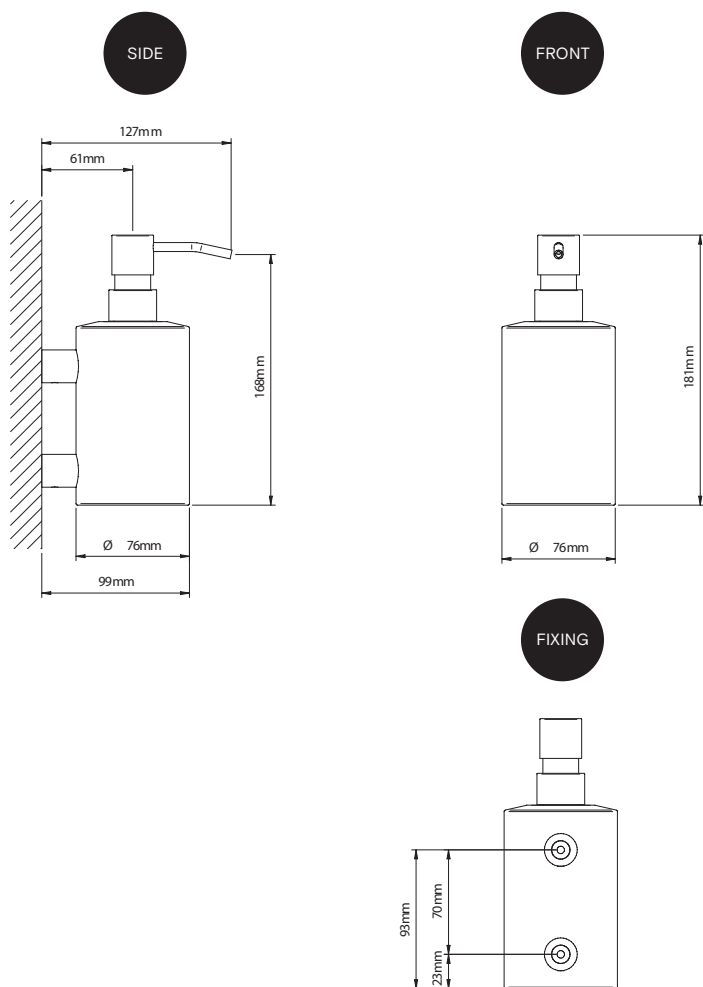
technical data

Finishes	CS (Brushed satin stainless steel) CP (Brushed copper finish) BK (Brushed black finish) BZ (Brushed bronze finish) BR (Brushed brass finish)
Weight	0.78Kg
Stainless steel	body - 316, brackets and nozzle 304
Capacity	400ml
Recommended soap viscosity	100 to 3800 cPs Liquid soap only. Not for use with foam soap, alcohol gel or hand sanitizer.
Warranty	12 months from date of purchase

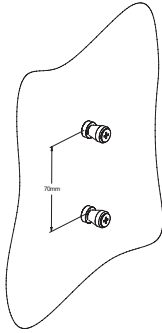
before you install

Location

The TSL .938 dispenser is normally mounted on the wall above the basin or counter-top. Due to the fixing method, we don't recommend that the dispenser is fitted to a plasterboard wall

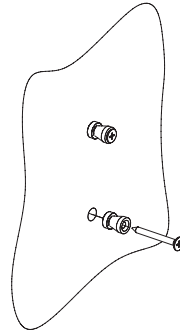


how to install



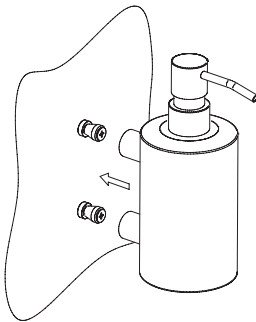
1

Decide on the location of the dispenser and mark on the wall the 2 fixing points at 70mm vertical centres.



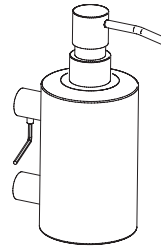
2

Fix the two brass bushes to the wall with fixings appropriate to the wall construction.



3

Locate the mounting points on the dispenser against the brass bushes and push the dispenser on.



4

Tighten the grub screws to secure the dispenser to the brass bushes using the 2mm Allen key provided.

commissioning

Fill the canister with soap and operate the dispenser until soap is dispensed from the spout.

operation

The dispenser head is depressed by the user, which draws a measured amount of soap (1 ml) from the canister, then through the pump, and the soap is dispensed from the spout onto the user's hands.

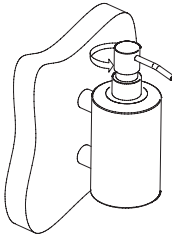
cleaning

The dispenser should be cleaned with a soft cloth and a mild solution of soapy water as part of the regular cleaning regime. Do not use abrasive or cream cleaners as these will damage the surface finish.

soap

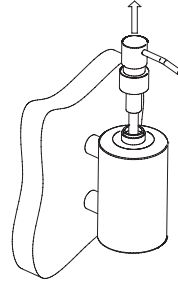
A good quality liquid soap of viscosity 100 – 3800 cPs units should be used. Hand cleaners containing abrasive particles should not be used as this will cause damage to the pump mechanism.

refilling



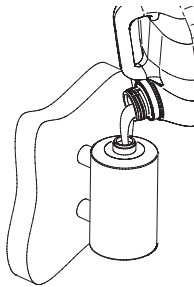
1

Unscrew the pump-action nozzle from the canister.



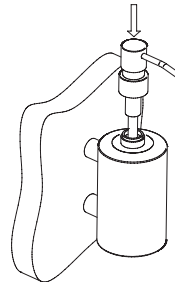
2

Remove the pump from the canister.



3

Pour soap into the canister, taking care not to overfill.



4

Replace the pump, and screw onto the canister. Operate dispenser to ensure that soap is dispensed.

The level of soap in the canister should be checked regularly to ensure the soap feed pipe is always dipped into the soap. If it does happen that the soap level is allowed to fall below the minimum required, there will be an airlock introduced into the pipe, which will then need to be re-primed. Priming of the system is achieved by depressing the pump until soap is dispensed consistently.

See also additional information on care and maintenance of stainless steel, available from The Splash Lab Technical team.

The Splash Lab recommend the range of hand soaps available from Selden Research. Visit www.selden.co.uk for further details.

troubleshooting

Corrective Actions for Initial Installation Failures

Dispenser does not deliver soap:

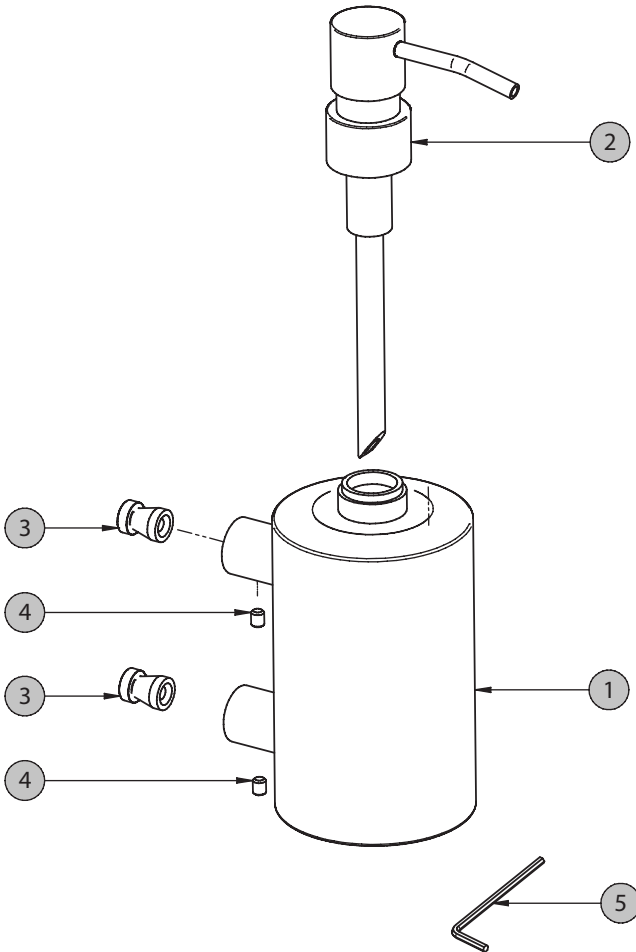
- + Soap canister is empty - Refill canister
 - + Soap has congealed within mechanism - Flush pump unit with warm water
-

We are always looking to improve. If these did not solve your problem please contact us and we will endeavour to help.

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Email: technical@thesplashlab.com

diagram



- 1 Canister
- 2 Pump & nozzle
- 3 Wall fixing spigots
- 4 Grub screw
- 5 Allen key

warranty

We believe the future is personal. With a global mindset, we challenge conventional restroom norms via product innovation to create considered washroom solutions for corporate and educational spaces. We use rich raw materials, cutting-edge automation and considered washroom design to powerfully and positively influence the lives of people. We are The Splash Lab.

Demonstrating our commitment to quality and our belief in the strength of our designs, we can offer the following warranties.

The Splash Lab will warrant that its products will be free of manufacturing and material defects during normal use and environmental conditions as detailed below:

Soap Dispenser 1 year

If a defect is found in normal use, The Splash Lab will, at their discretion, repair, provide a replacement part or product, or make appropriate adjustments. Damage caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty.

Non-operation of the product due to environmental conditions beyond our control, installation error, incorrect maintenance, water quality, fair wear and tear, incorrect or inappropriate installation, misuse and abuse is not covered by the warranty.

Proof of purchase (original sales receipt) must be provided to The Splash Lab with all warranty claims.

The above warranty is valid for goods supplied within the United Kingdom.

For goods supplied outside of the United Kingdom, The Splash Lab will honour the above stated warranty periods for the parts only.

THE SPLASH LAB DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

contact



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Technical support

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For further contact information visit:

www.thesplashlab.com

